

CONDITIONS OF SALE (also available at www.starplex.com.au)

Hewitson Theatre - STARplex

Late arrival may result in non-admittance to the STARplex Theatre, or a part of, until a suitable break in performance and/or at the discretion of management.

No drugs, weapons, lasers or recording equipment is allowed. No alcohol is to be brought into the Theatre, without specific permission or promotion to this effect (BYO available).

STARplex Theatre collects your individual information in case of an event cancellation or change, and also (if you do not indicate otherwise) to include you on our monthly newsletter database. If you fail to supply sufficient and appropriate contact information STARplex is not responsible for failure to contact you.

It is a condition of entry to performances that a search of person or possessions may be required at the time of entry to the Theatre. If concerned please consult STARplex Theatre Management.

Proof of concession entitlement will be required at time of counter sales and on entry to STARplex Theatre. STARplex has the right to evict a Ticket Holder if they can't provide proof of their concession entitlement or if he or she refuses to surrender any prohibited object or article that is not permitted to be brought into STARplex.

If the Ticket Holder is behaving in a manner which may cause property damage or threatens the safety of performers, other ticket holders or that reasonably interferes with other ticket holder's enjoyment of the performance, or if a ticket holder refuses to remain in the area designated on their ticket, he or she may be evicted from STARplex.

Some ticketed shows are sold by STARplex as an agent for and on behalf of the organisation, management and/or promoter ('the seller') responsible for the show or performance for which it is sold. All complaints or claims are the responsibility of the seller and not STARplex in this instance.

No refunds or exchanges will be available except as provided in the seller's conditions. The seller is not required to give a refund where a ticket holder is unable or chooses not to attend. Refunds are at the discretion of the seller. If a refund is available, STARplex will only provide this in person at STARplex Reception. If a refund is available due to a cancellation for which there is no rescheduled date, it will then only be made if the ticket holder surrenders the valid ticket(s) to STARplex within 28 days of the cancellation of the show.

The right is reserved to add, withdraw or substitute artists, to vary advertised programs, seating arrangements, and audience capacity and to vary the venue with or without notice.

All prices are subject to change without prior notice.

All tickets purchased to any show or event will not be posted out, they can only be collected at STARplex Reception (18-20 Alexander Avenue, Evanston Park SA 5116) anytime up until the show or event day.

Lost tickets: STARplex reserves the right not to replace tickets where seating is not allocated (general admission). When allocated seating tickets (reserved seating) are lost or stolen the customer must be able to produce proof of their original purchase. Replacement of lost tickets is subject to the promoter of the event in question.

Ticket holders attending the event do so at their own risk.

Beware: If you obtain a counterfeit, forged or stolen ticket you may be liable to prosecution.

Ph: 08 8522 0622

18-20 Alexander Avenue, Evanston Park SA 5116

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